

TARIFFS

Tariff Resources Copies of tariffs may be purchased through outside Tariff Advisory Services. Listed below are the tariff advisories currently contracting with BellSouth.

Connie Wightman
Technologies Management, Inc.
P.O. Drawer 200, or
163 E. Morse Boulevard, Suite 300
Winter Park, FL 32780-0200
Telephone: (407) 740-8575

Brian Lem
CCMI/UGG
11300 Rockville Pike
Suite 1100
Rockville, MD 20852-3030
Telephone: (301) 816-8950

William Goddard
Telecommunications Information Services
280 North Providence Road
Media, PA 19063
Telephone: (215) 891-6857

Janice Fromer
Tele-Tech Services
P.O. Box 757
McAfee, NH 07428
Telephone: (201) 827-4421

International Transcription Service (ITS)
Room 140
21 M Street, NW
Washington, DC 20037
Telephone: (202) 857-3800

Misty Mason
Valucom, Inc.
415 Church Street, NE, Suite 204
Vienna, VA 22180
Telephone: (703) 255-0700

Ken Shafer
Communications Image
Technologies, Inc.
2222 Gallows Road, Suite 160
Dunn Loring, VA 22027
Telephone: (703) 698-7050

Maureen Osorno
Product Manager Tariff Services
Room 2B41
100 South Jefferson Road
Whippany, NJ 07981

Public Reference Room
In the FCC
Room 514
1119 M. Street, NW
Washington, DC 20554

APPLICATION FOR LOCAL SERVICE REQUIREMENTS

Items Required Prior to Submitting Orders for Local Service

This section provides information concerning the items required prior to submitting orders for local service to BellSouth.

1. Proof of PSC/PUC Certification
2. Proof of Tax Exempt Status (if applicable)
3. Operating Company Number (OCN) *
4. ACNA and CIC Codes
5. Blanket Letter of Authorization (LOA) *
6. CLEC - Contact Number Form **
7. Master Account Application *
8. Disposition of LIDB Contract Negotiations
(See Master Account Application)

All of the required items should be provided along with the Master Account Application. No orders can be processed until all requirements are satisfied.

* The form which the CLEC must submit to meet this requirement is provided at the end of this section.

** The form which the CLEC must submit to meet this requirement is provided in the section "Telephone Number for Misdirected CLEC Calls" contained in the Business Procedures Tab of this guide.

Note:

In addition to the items provided above, each CLEC should negotiate through the account team for the type of billing records, including format, desired.

Certification Definition	Certification is the process by which the state PSC/PUC authorizes a CLEC to conduct business in a particular state.
Certification Process	The CLEC should contact the state PSC/PUC to determine the requirements for certification.
Proof of Certification	The CLEC must provide proof of certification to the LCSC. The LCSC will be unable to provide service to any company not meeting the appropriate PSC/PUC certification process. This proof of certification should be provided with the <u>Master Account Application</u> (provided in this section). If proof of certification is not provided with the application, it must be submitted before any orders can be processed.
Proof of Tax Exemption	The CLEC must provide tax exemption certificates, as applicable, for federal, state, county, local, or other taxes. If proof of tax exemption is not provided, the CLEC will be billed the applicable taxes.
Operating Company Number	The CLEC must provide BellSouth with the four (4) digit Operating Company Number (OCN) assigned by the National Exchange Carrier Association (NECA). An OCN application is included herein to assist in obtaining the number from NECA. Service requests cannot be processed without an OCN.
ACNA and CIC	The CLEC must have an Access Customer Name Abbreviation (ACNA) and a Carrier Identification Code (CIC). Procedures for obtaining these Bellcore assigned codes are on pages 2-7 thru 2-10 of the "Guide to Access", which is available from your BellSouth Account Team.
Blanket Letter of Authorization	The CLEC must complete the Blanket Letter of Authorization (LOA) Agreement (provided in this section) prior to the processing by the LCSC of local service requests involving existing BellSouth end users. The LOA does not relieve the CLEC of securing and maintaining end user authorization. BellSouth may request a copy of the end user authorization in the event of an end user dispute.

LIDB Contract

BellSouth's Line Information DataBase (LIDB) is described in the section "Calling Card and Line Information Database". The LCSC must be notified concerning the disposition of negotiations for LIDB storage agreements. On the Master Account Application, please check the appropriate boxes to indicate that you have received details concerning LIDB and that you are participating or have declined participation.

BELLSOUTH MASTER ACCOUNT APPLICATION

COMPETITIVE LOCAL EXCHANGE COMPANY

Date ____/____/____

ACCOUNT INFORMATION

☐ Reseller ☐ Facilities Based Carrier Tax Exempt _____ Tax Code _____ State _____

Certificate of Authority Attached ☐ Yes ☐ No Estimated Average Monthly Bill _____

Company Name/Operating Company Number _____

Local Address _____

City _____ State _____ ZIP _____ - _____

Corporate Address _____

City _____ State _____ ZIP _____ - _____

Billing Address _____

City _____ State _____ ZIP _____ - _____

Contact Name & Telephone # for:

Billing _____ Telephone # (____) - ____ - ____

Orders _____ Telephone # (____) - ____ - ____

Other _____ Telephone # (____) - ____ - ____

CREDIT INFORMATION

Previous BellSouth Service

☐ Yes ☐ No Telephone # (____) - ____ - ____ Last Date of Service ____/____/____

Telephone # (____) - ____ - ____ Last Date of Service ____/____/____

Other Current BellSouth Service

☐ Yes ☐ No Telephone # (____) - ____ - ____

Telephone # (____) - ____ - ____

Ownership

☐ Individual ☐ Partnership

Name _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Name _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Name _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Name _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

☐ Corporation

President _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Vice-President _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Secretary _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Treasurer _____ Tel # (____) - ____ - ____ SSN ____ - ____ - ____

Have you been informed concerning BellSouth's Line Information DataBase (LIDB) contract? ☐ Yes ☐ No

Have you signed a LIDB contract? ☐ Yes

☐ No

Note: Checking "NO" indicates that the CLEC is aware of the consequences of declining, i.e., that BellSouth can not guarantee processing or restriction of LIDB handled calls.

NECA

NATIONAL EXCHANGE CARRIER ASSOCIATION

NECA NON-MEMBER COMPANY CODE REQUEST FORM

CONTACT INFORMATION

REQUESTOR'S NAME *

TELEPHONE NUMBER

ADDRESS

FAX NUMBER

DATE OF REQUEST

* This contact will also be listed in Bellcore Routing Products as "Agent for Service of Process".
If you would like a different contact for this purpose, please notify Bellcore-TRA at 908-699-6700.

COMPANY INFORMATION

COMPANY NAME

ADDRESS OF CORPORATE HEADQUARTERS

STATE(S) IN WHICH COMPANY OPERATES

TYPE OF SERVICE COMPANY PROVIDES (e.g., Wireless [Paging, Beeper, Cellular, PCS], Certified Local Exchange, Competitive Access Provider, Local Reseller, etc.)

NECA must be notified of any mergers/acquisitions and/or name changes.

Companies operating in more than one state may be assigned multiple codes, one code for the overall company and an additional code for each state in which the company operates. Companies operating in only one state will be assigned only one code.

Please attach articles of incorporation as proof of existence and either certification by the state Public Utilities Commission or a copy of the company's FCC radio license which authorizes this company to provide telecommunications service.

RETURN FORM TO: MANAGER - TARIFF NO 4
NECA
100 S. JEFFERSON ROAD
WHIPPANY, NJ 07981

TEL # 201-884-8355
FAX # 201-884-8469

BELLSOUTH BLANKET LETTER OF AUTHORIZATION AGREEMENT for LOCAL SERVICE PROVIDERS

I am an official of (Company)_____ and am authorized to commit my company to the conditions stated herein:

1. (Company)_____ will not submit any requests or inquiries for Resale or Facility Based local service provisioning under this Agreement procedures to BellSouth for which it does not have proper authorization from the End User upon whose behalf service is offered.
2. (Company)_____ has entered into an agreement to provide local service for the End User.
3. The agreement between (Company)_____ and the End User provides that the (Company)_____ is solely responsible for representing the end user in all requests relating to local service. The agreement between (Company)_____ and the End User holds the End User responsible to (Company)_____ for all charges incurred on the End User's behalf for local service. However, (Company)_____ is responsible to BellSouth for all charges that may be incurred in connection with service requests for End Users regardless of whether the End User meets payment responsibilities to (Company)_____.
4. The End User will deal directly with (Company)_____ on all inquiries concerning their Local Service. This may include, but is not limited to, billing, repair, directory listings, and number portability.
5. BellSouth is authorized to release all information regarding the End User's local service to (Company)_____.
6. In the event that the End User challenges action taken by BellSouth as a result of the above mentioned service requests, (Company)_____ will provide evidence of proper End User authorization and indemnify and hold harmless BellSouth and its affiliates for any damages or losses, including but not limited to unauthorized change charges, resulting from (Company)_____ preparation and submission of service requests for which it did not have proper End User authorization.

BellSouth Blanket Letter of Authorization Agreement for Local Service Providers

Page 2 of 2

7. In the event that the End User challenges billing which resulted from local service requests submitted to BellSouth by (Company) _____ under this Blanket Authorization Agreement, then (Company) _____ will indemnify and hold harmless BellSouth and its affiliates for any damages, losses, costs and attorney's fees, if any, arising from BellSouth provisioning and maintenance of the End User's local service due to errors in the ordering of said service by (Company) _____.
8. In the event that the End User disputes actions taken by BellSouth as a result of a submission by (Company) _____ of a service request for disconnection or termination of a previously submitted local service request for which it did not have proper End User authorization, then (Company) _____ will indemnify and hold harmless BellSouth and its affiliates for any damages, losses, costs and attorney's fees, if any, resulting from said dispute.
9. This Agreement shall continue in effect unless canceled by prior written notice by BellSouth or (Company) _____ thirty (30) days prior to the effective date of cancellation. Cancellation shall not release or limit any matters occurring prior to the cancellation of this Blanket Letter of Authorization Agreement.

Signature of Officer

Title of Officer

Company Name

Date

**Telephone Number
for Misdirected
CLEC Calls**

BellSouth requires a single number which may be used by BellSouth for referring misdirected end users to a CLEC. If an end user calls a BellSouth Business Office or Repair Center in error, the end user will be referred to the single number provided by the CLEC.

The form on the next page should be used to submit these numbers to the LCSC along with other required documents. In addition, the name, title, address, and telephone number of the person providing the information should be included.

**Telephone Number
for Misdirected
BellSouth Calls**

CLECs may use the following number to refer BellSouth end users who dial a CLEC in error to BellSouth for assistance.

800-282-9973

TELEPHONE NUMBER FOR MISDIRECTED CLEC CALLS

CLEC Contact Number

Fax #: 800-872-7059

A. CLEC Name _____

OCN _____

B. Single Point of Contact Telephone Number to be Provided to CLEC
End Users Contacting BellSouth in Error. Check the State(s) and
Provide the Appropriate Number.

☐ Alabama

☐ Kentucky

☐ North Carolina

☐ Florida

☐ Louisiana

☐ South Carolina

☐ Georgia

☐ Mississippi

☐ Tennessee

()- -

C. Customer Name and Address (CNA) number for the use of BellSouth when
investigating toll calls placed by BellSouth end users to CLEC end users: *

()- -

Information Provided By:

Name _____

Title _____

Address _____

Telephone Number _____

Date _____

* See "Toll Call Investigation" Section

Daily Usage File

An optional billable Daily Usage File is available. The file generally applies only to unbundled ports or ported numbers with 3rd number billed calls. The Daily Usage File contains billable messages carried over the BellSouth network and processed by BellSouth and billed to the CLEC account. For Facility Based CLECs who purchase operator services from BellSouth, it also includes operator assisted calls originating from CLEC end users. The file may also contain Interexchange Carrier messages billable to CLEC accounts.

The service is provided under contract, with charges applied for the following rate elements:

- Recording Service (Unbundled operator services only)
- Message Distribution
- Data Transmission

For each message included on the Daily Usage File, BellSouth will calculate a per message charge based on the above rate elements. These charges will be accumulated for the month and billed via a single "Other Charges and Credits" (OC&C) bill item on the monthly CLEC bill. The OC&C item will be included for each month where the Daily Usage Files are furnished under terms of the contract.

For facility based CLECs, the Daily Usage File may contain both rated and unrated messages. The end user billing records for operator handled calls, served by BST under terms of a contract with BST for unbundled operator services, will be furnished to the CLEC daily in unrated format. The CLEC will be responsible for rating this type of usage and either billing applicable charges to their end users or delivering it through their CMDS Host to the appropriate billing location. Facility Based providers will also receive rated copies of any usage that is destined to be billed to accounts they have established with BellSouth for Service Provider Number Portability service or Unbundled Port services.

For resellers, the Daily Usage File will contain rated usage that is destined to be billed to their accounts established with BellSouth for local exchange line services.

**How to Establish
Daily Usage File Service**

To establish Daily Usage File service, a CLEC must:

- Sign a Daily Usage File contract with BellSouth
- Arrange Approved and Tested Connectivity for Data Delivery
- Conduct Full Daily Usage File Testing with BellSouth (Verification & Acceptance of Data by the CLEC is Required)
- Fully Test Confirmation Record Process (Confirm Receipt with Notification of any Error Conditions)

**Messages & Usage
to be Transmitted**

All Daily Usage File messages (both rated and unrated) will be in the standard Bellcore EMR record format. Messages to be transmitted may include, but are not limited to:

- Per Use/Per Activation Services (Three Way Calling, Verify, Interrupt, Call Return, etc.)
- Billable Measured IntraLATA Local Calls
- Directory Assistance Messages
- IntraLATA Toll
- WATS & 800 Service

Also included will be Rated Incollects (originated in BellSouth and from other companies). These will be intermingled with BellSouth recorded rated and unrated usage and will not be packed separately.

Data Distribution

The Daily Usage File will be distributed to the CLEC via a contractually agreed medium. The preferred transport method is CONNECT:Direct line. The Daily Usage File will be a variable block format (2476) with an LRECL of 2472. The data on THE DAILY USAGE FILE will be in a non-compacted EMR format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such as dataset name and delivery schedule will be addressed during negotiations of the distribution medium.

Packing Specifications

A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to the CLEC which BellSouth RAO is sending the message. BellSouth and the CLEC will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by the CLEC and resend the data as appropriate.

The data will be packed using a Bellcore EMR 202001 Pack Header and a 202002 Pack Trailer.

Pack Rejection

The CLEC will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated).

Standard Bellcore EMR Error Codes will be used. The CLEC will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to the CLEC by BellSouth.

Control Data

The CLEC will send one confirmation record per pack received from BellSouth. This confirmation record will indicate the CLEC received the pack and reflect acceptance or rejection of the pack. Error Code(s) are to be populated in the Error Code fields (using standard Bellcore EMR error codes) for packs that were rejected by the CLEC.

**Countywide
Toll-Free Calling
Administrative
Procedures**

State legislation in Georgia and Tennessee mandates that toll-free calling be provided within each county based on the actual county boundaries. This legislation applies to service provided by Local Exchange Companies (LECs), Interexchange Carriers (ICs), Independent Companies (ICOs), and Competitive Local Exchange Companies (CLECs).

NPA-NXX codes are routinely administered such that end users in multiple counties may be assigned telephone numbers in the same NPA-NXX. This makes it impossible to use originating and terminating NPA-NXX codes as the sole determinant of whether calls fall within county boundaries.

The LECs have assigned a county Taxing Area (TAR) code to each county. By creating a unique file which attaches the TAR code to every individual 10 digit end user number, LECs can determine whether a call is toll-free. Regardless of the NPA/NXX, if the TAR codes match, the calls are intra-county toll-free calls.

All LECs providing local service in Georgia and Tennessee, use the same TAR code designations. Twice a month, each LEC transmits an electronic file to BellSouth for inclusion in a statewide file. The combined file representing TAR codes and 10 digit end user telephone numbers is returned to each LEC twice a month after updates. BellSouth also provides the same file to every Interexchange Carrier for use in rating calls.

Each Facility Based CLEC must also include their end user 10 digit telephone numbers and associated TAR codes for the statewide file. The file must be an electronic transmission with twice monthly updates. BellSouth will test with each CLEC to confirm error-free receipt of data as well as successful distribution to the CLECs. The account teams will provide documentation of physical file characteristics and record layout for the data and a list of the county TAR codes.

Following the test period, each CLEC should participate regularly in the update process.

Contact your account team for information concerning these procedures.

**Service Provider
Change
Notification**

Upon receipt of a service request 1) from an end user to switch service from a CLEC to BellSouth or 2) from a CLEC to switch an end user from another CLEC, BellSouth will issue orders to accommodate the request. The current service provider will not be contacted for authorization. BellSouth, per the blanket LOA agreement, will assume that the initiating CLEC has appropriate end user authorization. BellSouth will mail (next business day after order completion) a notification (following page) to the former CLEC.

SERVICE PROVIDER CHANGE NOTIFICATION

SAMPLE LETTER

Notice To: CLEC Name
 CLEC Address

Date: _____

We have received notification that the telephone account (NPA-NXX-XXXX) for (Customer Name) should be transferred to another CLEC. Consequently, effective on (due date of service order), the account for this customer has been transferred to the desired service provider.

**Unauthorized
Service Provider
Change
Notification**

When notified that a customer has been switched to a new local service provider without authorization, BellSouth will return the customer to the desired local service provider. The 'from' (unauthorized) local service provider will be billed for the unrequested change. A notification letter (following page) will be mailed to the unauthorized CLEC.

UNAUTHORIZED CHANGE NOTIFICATION

SAMPLE LETTER

Notice To: CLEC Name
CLEC Address

Date: _____

We have received notification that the telephone account (NPA-NXX-XXXX) for (Customer Name) was transferred to you in error. Consequently, effective on (due date of service order), the account for this customer has been re-established with the desired service provider.